GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:2392
ANSWERED ON:30.11.2016
Height of Platforms
Vichare Shri Rajan Baburao

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Railways is aware of the fact that the gap between the levels of railways passengers carriage door and the heights of the platforms at railway stations is wide enough and in some cases more than 1.1/2 feet;
(b) if so, whether this gap not only causes inconvenience to the passengers but also endangers their lives and if so, the details thereof;
(c) whether Mumbai Central Station has the same problem and thus causing anxiety among passengers especially of Delhi-Mumbai Rajdhani Express while alighting; and
(d) if so, the remedial measures taken by the Railways to bridge the gap?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI RAJEN GOHAIN)

(a) to (d): Platforms of different levels viz. rail level, medium level and high level are provided as per prescribed schedule of dimensions at various categories of stations. It is Railways' endeavor to provide platform of appropriate height conforming to the prescribed schedule of dimensions as per category of station. The gap between platform and coach floor may cause slight inconvenience and may occasionally result in accident, only if passengers try to entrain or detrain from a moving train.
Mumbai Central Main station is an 'A-1' category station and high level platforms are already available at this station, as per norms.
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